Contents

Preface  •  vii

Chapter 1  •  Introduction .................................................. 1
Chapter 2  •  Sport Event Operations: The Nexus  
of Sport Event and Facility Management .................. 11
Chapter 3  •  Financing Publicly Owned Facilities .................. 45
Chapter 4  •  Financing Privately Owned Facilities .............. 65
Chapter 5  •  Booking and Scheduling .............................. 83
Chapter 6  •  Revenues and Expenses ............................ 105
Chapter 7  •  Americans with Disabilities Act (ADA) Requirements 133
Chapter 8  •  Hiring Personnel ....................................... 151
Chapter 9  •  Contracts .................................................. 167
Chapter 10 •  Risk Management ...................................... 181
Chapter 11 •  Premises Liability and Negligence ................ 197
Chapter 12 •  Crowd Management .................................... 214
Chapter 13 •  Emergency Action Plans ........................... 241
Chapter 14 •  Alcohol Management ................................. 261
Chapter 15 •  Food Service Management ........................ 275
Chapter 16 •  Box Office Management ............................ 291

About the Authors  •  315
Index  •  317